



## Pathway Assessment Blueprint

## Healthcare Core



*Test Code: 1141 / Version: 01*

## Specific Standards and Competencies Included in this Assessment:

### Awareness and Sensitivity to Client Needs

- Describe how healthcare workers can be aware and sensitive to clients and their families (across the lifespan) emotional, spiritual, mental health and social needs, behaviors, and attitudes
- Explain how different diseases can influence the functioning, behaviors, and attitudes of individuals including dementia/ Alzheimer's disease
- Describe selected client service strategies (e.g., service, quality client care, client participation)
- Define the stages and processes of death and dying and the influence those stages have on clients and their families



### Behaviors for Success in Healthcare Settings

- Discuss healthcare fields and the types of workers needed
- Describe employer behavioral expectations of healthcare personnel
- Identify the impact of quality in healthcare facilities as well as the responsibilities of users of the healthcare system (e.g., healthcare workers maintenance of personal wellness)
- Describe selected types of healthcare facilities and healthcare delivery systems (e.g., organizational and financial structure, departments and services, type and levels of healthcare personnel, policies and requirements)

### Communication in Healthcare Settings

- Describe the components of verbal and nonverbal communication and situations in which these skills can be effectively used
- Explain how active listening skills can improve client/individual and team communication
- Use a variety of communication techniques to achieve effective interpersonal and team communication
- Describe communication skills that are important when managing conflict
- Explain the components of accurate and appropriate documentation and reporting (e.g., common medical abbreviations)
- Explain the roles and responsibilities of team members
- Describe the use of information technology in healthcare settings

## ***Healthcare Core (continued)***

### **Communication in Healthcare Settings Continued**

- Using a problem-solving process applied to healthcare situations, describe how healthcare workers can effectively communicate with their clients/individuals and team members

### **Healthcare Ethics**

- Describe dimensions of values as they impact healthcare
- Describe basic principles of professional relationships
- Describe how ethical decision making influences the care of clients
- Explain how an individual's diversity, socioeconomic, or religious beliefs could lead to potential ethical differences with that of other healthcare employees

### **Legal Issues in Healthcare**

- Explain the laws (e.g., liability, influence on client care)
- Explore legal issues such as sexual harassment, wrongful discharge, negligence, malpractice and violence in the workplace (e.g., abuse, neglect, exploitation, and the Vulnerable Adults law)
- Identify the legal issues related to informed consent, advanced directives, ensuring the clients' rights and responsibilities, and accurate documentation
- Describe the importance of confidentiality (HIPAA) and consequences of inappropriate use of healthcare data (social media and email) in terms of disciplinary actions

### **Healthcare Safety and Standard Precautions**

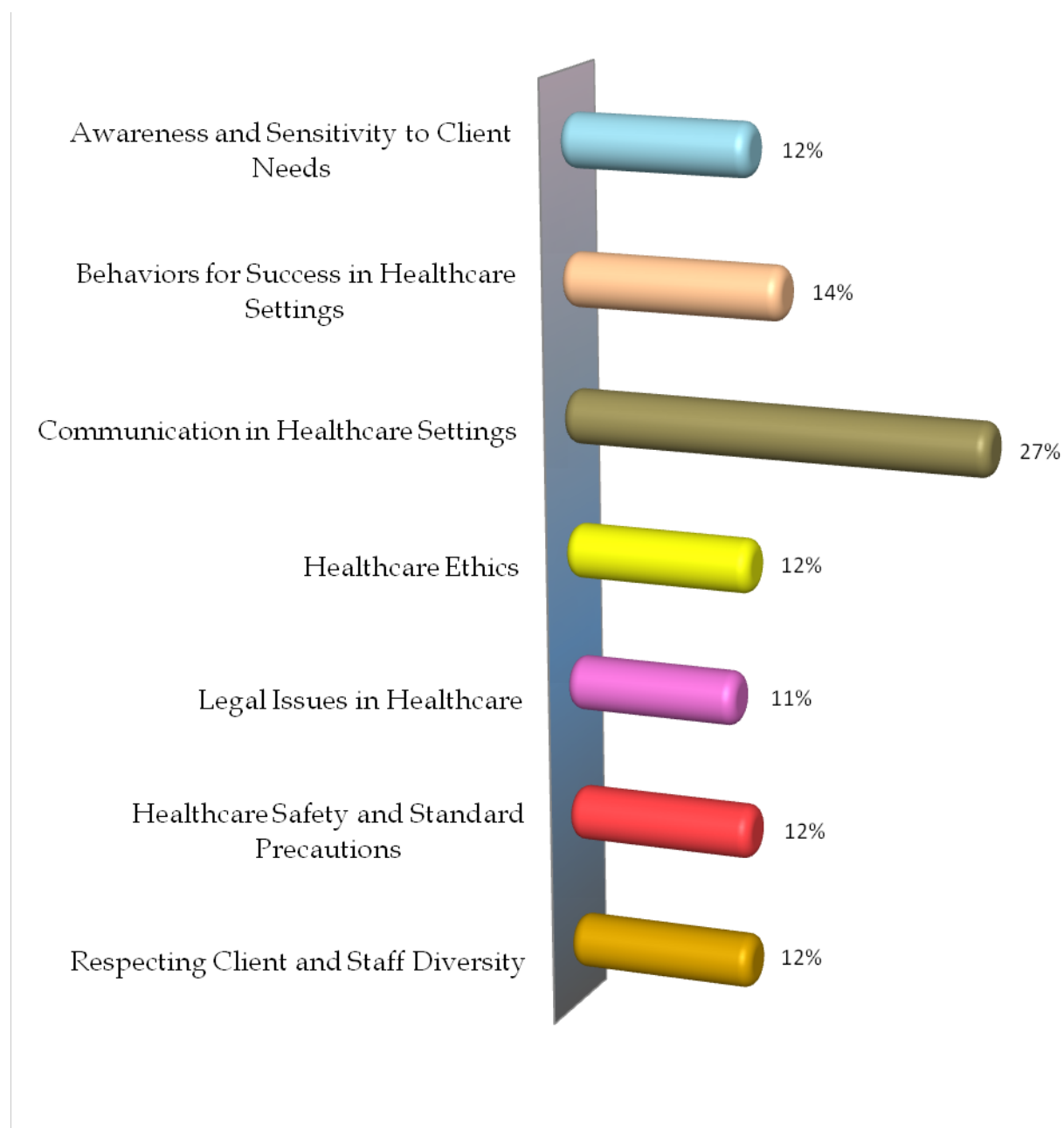
- List healthcare safety standards and regulatory agencies and the requirements they set for safety standards for healthcare facilities, their employees, and clients/individuals
- Explain the current requirements of standard precautions and the procedures used at a variety of healthcare facilities to support those standards (e.g., infection control, proper hand washing, and gloving procedures)
- Identify ways in which healthcare workers can demonstrate personal and client safety (e.g., Safety Data Sheets (SDS), safety signs, symbols, labels, and physical, chemical, and biological safety)
- Explain the procedures used to respond to client/individual and healthcare facility emergencies (e.g., fire safety and natural disasters)

## *Healthcare Core (continued)*

### **Respecting Client and Staff Diversity**

- Describe one's personal belief system as well as the belief systems and practices of diverse cultures
- Explore personal responsibility as a healthcare employee to treat each person as an individual
- Discuss the appropriate workplace expectations to interact with team members and care for clients/individuals from diverse cultures, gender, age groups
- Using a problem-solving process, applied to healthcare situations, describe how healthcare employees can respect client and staff diversity



**Written Assessment:****Administration Time:** 2 hours**Number of Questions:** 108**Areas Covered:**

**Sample Questions:**

A 78-year-old person is best classified as a/an \_\_\_\_\_ patient.

- A. dependent
- B. hospice
- C. geriatric
- D. ambulatory

To provide direct patient care, a healthcare employee needs a

- A. bachelor's degree in healthcare
- B. valid state driver's license
- C. complete physical examination
- D. clear criminal background check

An example of body language that conveys interest in what a speaker is saying is

- A. gazing over the speaker's shoulder
- B. crossing your arms
- C. stifling a yawn
- D. leaning forward slightly

Which of the following should be the basis of ethical decision-making in healthcare?

- A. personal morals
- B. previous ways the situation has been handled
- C. emotions and intuition
- D. professional guiding principles

The definition of a vulnerable adult is a person over the age of 18 who

- A. is an unemployed adult living with parents
- B. does not have a stable place to live and requires food assistance
- C. is dependent on services due to a physical, emotional, or mental disability
- D. attends a college and lives in a dorm

The most important factor in preventing the spread of infection is to

- A. place the patient in isolation
- B. wash hands between each patient contact
- C. clean the unit each day
- D. wear sterile gloves to care for all patients

***Sample Questions continued:***

Which of the following terms includes lifestyles and religion?

- A. ethnicity
- B. diversity
- C. customs
- D. culture

A patient has dementia. Which intervention is inappropriate?

- A. assisting the patient in dressing
- B. rearranging the patient's furniture
- C. talking about the weather
- D. encouraging the patient to talk

It is important for patients to actively participate in their own healthcare. Patients should

- A. ask others to make treatment decisions for them
- B. educate themselves on healthcare options
- C. have others choose their healthcare provider
- D. avoid questioning their healthcare provider

When a doctor orders a medication STAT, the patient should be given the medication

- A. immediately
- B. intermittently
- C. as needed
- D. as desired